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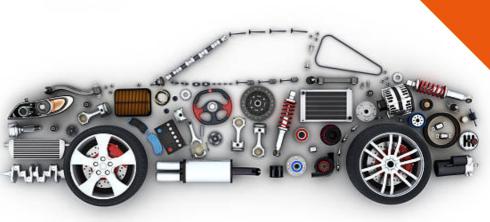


www.vrzam.com



info@vrzam.com

### WHO ARE WE?



VRZAM.COM is an online distribution platform allowing you to purchase auto spares and other supplies within Zambia.

We are online 24/7 and able to deliver to any Voyagers office around the country, making your purchasing process as simple as a few clicks on our website. Our Voyagers branches are in Lusaka, Ndola, Kitwe, Chingola, Solwezi and Livingstone. For account holders delivery to your door is available.

VRZAM.COM has grown out of Voyagers Rentals to support our inhouse activities of vehicle servicing and maintenance. VRZAM.COM combines our supply chain with our retail network and our technology to provide a simple buying experience to our customers across Zambia.

Our global suppliers originate from Australia, UK, Singapore and South Africa. Our aim is to get genuine and top quality parts and spares at the right price for you quickly.



### **OUR BRANDS**





















### OUR WAREHOUSE

















# OUR MISSION, VALUES & SOLUTION

### **OUR MISSION**

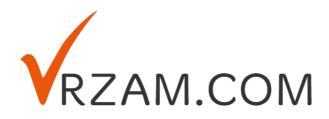
To provide quality at a fair price to our customers, delivering value and clarity.

### **OUR VALUES**

Honesty,
transparency,
consistency –
always.
With you
for the long term.

### **OUR SOLUTION**

We offer the ability
to access and
purchase our
product range from
across the region
and the globe. We
focus on quality and
the latest
technology, at the
right price.



### WHY CHOOSE US?



### CONVENIENCE

VRZAM can get auto spares and accessories to you with the click of a button.



### **TECHNOLOGY**

VRZAM operates completely online meaning you can order at any time.



, RZAM.COM

### **COUNTRYWIDE**

VRZAM can deliver to Voyagers offices around the country.



### **SPEED**

VRZAM will get your auto spares and accessories delivered to you in minimal time.



### **RELIABLE**

You can count on VRZAM to provide you with genuine specific quality auto spares and accessories.





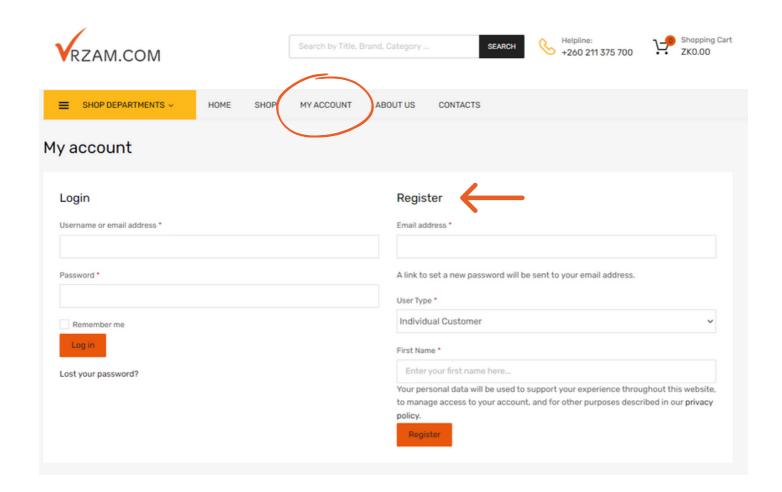
### **EXPERIENCE**

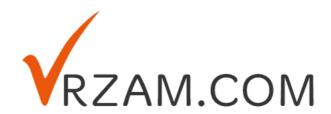
VRZAM is part of Voyagers which has been in business since the 1990s.

### CLICK TO ORDER IN 3 SIMPLE STEPS

### **STEP ONE:**

Visit our website www.vrzam.com and click MY ACCOUNT from the menu. Enter your email address and name, and select if you are an individual customer or a company. Companies require approval from our side before you can shop. Your login information will be sent to your email for safekeeping. Once you have registered, you will be redirected back to the homepage. Please feel free to reach out to us if you need assistance with registration.

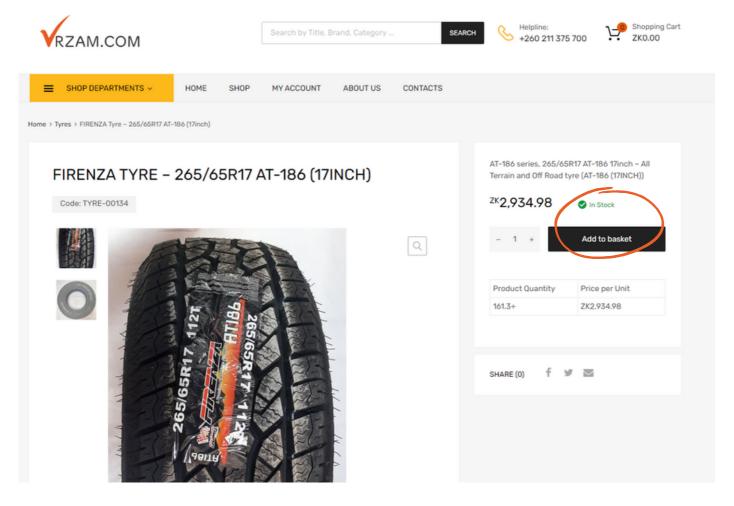


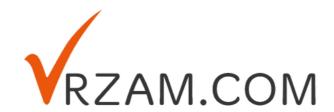


### CLICK TO ORDER IN 3 SIMPLE STEPS

### **STEP TWO:**

To find what you're looking for, you can either try to search for it using the search bar (preferred method) or click on SHOP and find it using the categories or SHOP DEPARTMENTS and find it by department. Once you've found the part, you click Add to basket. You can repeat this process until you've found everything you're looking for. Bulk orders are available for corporate clients. Please contact us if you need any help with the shopping process.

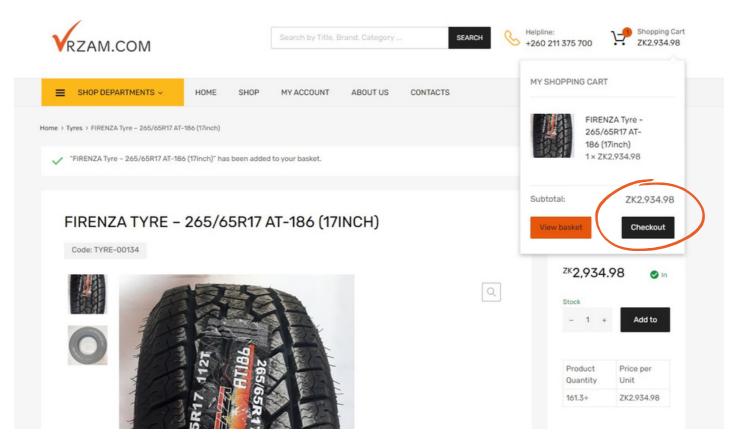




### CLICK TO ORDER IN 3 SIMPLE STEPS

### STEP THREE:

Once you're done shopping, you can click on Shopping Cart on the top right of the page and click on Checkout to pay for the items. Fill in the required details, choose if you'd like your order to be delivered or if you'd like to collect it from a Voyagers office. You will then choose your payment method, accept the terms and conditions and click on Place order. Once payment has been authorised, you will receive an email with your order confirmation. Credit facilities are available for account holders. Our team will be in contact with you regarding when your order will be ready for delivery/collection. Please don't hesitate to contact us for assistance.







## WE ALSO OFFER ROADSIDE ASSISTANCE

Having roadside assistance ensures that you will receive help if your car breaks down. It can be used for practically any kind of vehicle, including fleets and company cars as well as autos, vans, and motorcycles.

There are many potential causes for your car to break down, including a flat tyre or battery. RA will send a mechanic to your vehicle to attempt a repair if you are at the side of the road or even at home. Our mechanic will get your car to one of our workshops for repairs if they can't fix it right away.

RA offers a Standard Membership option (35km radius from a VRZAM office) and a National Membership option (100km radius from a VRZAM office). Both options provide 24/7 help if your vehicle breaks down on the side of the road, your car will be examined by a mechanic who will attempt to fix it (flat tyre, emergency fuel or jump starting) and you will be towed to the closest VRZAM workshop if it can't be fixed right away.





### THE REST OF THE GROUP



### **CORPORATE TRAVEL**

We take away the stress of dealing with travel in-house.



www.voyagerszambia.com





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Explore your way and enjoy being mobile within Zambia.



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The independent insurance broker of choice in Zambia.



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