







# LEISURE travel



-  [holidays@voyagerszambia.com](mailto:holidays@voyagerszambia.com)
-  [www.voyagerszambia.com](http://www.voyagerszambia.com)
-  Lusaka: +260 211 375 700
-  Ndola: +260 212 627 800

# GET TO know us



## INDUSTRY KNOWLEDGE

Voyagers Zambia has developed a vast knowledge and competence in all areas of the industry. We are the leading professional travel services provider in the region, combining Zambia's top travel agency, tour operator and car hire company.



## THE FULL PACKAGE

Our extensive range of suppliers, as well as us having the widest geographic footprint in Zambia, means peace of mind and service continuity that you won't find anywhere else. We will partner with you to meet your travel expectations.



## YEARS OF EXPERIENCE

Our history of providing travel since 1987 and consistent service delivery make us a reliable partner to ensure you are looked after and provided with the safety, backup and quality that will make holiday a memorable one.



## OUR SERVICES

- Flight reservations
- Hotel reservations
- Charter flights
- Safaris
- Car hire
- Holidays
- DMC

# OUR core values

## Customer Satisfaction

Striving to prioritise the requirements of our clients and offering exceptional service.

## Commitment to Excellence

Our commitment to providing the best possible service.

## Getting Creative

To give each transaction its own individual treatment in order to provide solutions that may go beyond conventional thinking and help our clients get the best results.

## Responsible Customer Service

Our commitment to maintaining a long-term, mutually beneficial business relationship guides every interaction we have with our clients.

## Reliability

Demonstrating the level of dependability necessary to earn our clients' trust.

# WHY choose us?

## COUNTRYWIDE OFFICES

- Lusaka
- Lusaka Airport
- Ndola
- Ndola Airport
- Solwezi
- Solwezi Airport
- Chingola
- Kitwe
- Livingstone

## 24 HOUR SERVICE

- 24 hour expert service, using a fully mobile travel system.

## FLEXIBLE PAYMENT OPTIONS

- Credit card
- Debit card
- Internet banking

## COST SAVING

- Only one bank transfer for flights, accommodation, car hire, travel insurance, etc.

## EXPERIENCE

- 36 years of experience in travel.

## TRAVEL TECHNOLOGY

- Latest travel systems.
- Mobile travel experts.
- Mobile travel services.

## DEDICATED TRAVEL EXPERTS

- Our travel experts have many years of experience in the travel industry.

## BEST FARES

- Access to instant pricing for the best airfares and rates available.
- Insight into best possible pricing and specials.

# WE CAN TAKE *you anywhere*



MAURITIUS



SYDNEY



THAILAND



ITALY



ZAMBIA



PARIS



USA



CAPE TOWN



LONDON

# OUR awards



SOUTH AFRICAN AIRWAYS

SOUTH AFRICAN AIRWAYS  
Top Producer Zambia  
2019



AIR MAURITIUS

AIR MAURITIUS  
Top Partner Zambia  
2019



DELTA

DELTA AIRLINES  
Top Producer Zambia  
2019



RwandAir

RWANDAIR  
Diamond Award  
2019

Ethiopian  
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ETHIOPIAN AIRLINES  
Best Customer Service Agent  
2019

PROFLIGHT  
ZAMBIA



PROFLIGHT ZAMBIA  
Highest Flown Revenue  
2019



TRAVELPORT

TRAVELPORT GTA  
Top Producer Zambia  
2019



AIRLINK

AIRLINK  
Top 5 for Sub Saharan Region  
2014 - 2019



DELTA

DELTA AIRLINES  
Award of Excellence  
2016 - 2019



AIR MAURITIUS

AIR MAURITIUS  
Certificate of Achievement  
2018



Hahn Air

HAHN AIR  
Best Selling Agency  
2017



RwandAir

RWANDAIR  
Recognition of Support of Rwandair  
2015 & 2016



CATHAY PACIFIC

CATHAY PACIFIC  
Top Revenue Supporter  
2010



BRITISH AIRWAYS

BRITISH AIRWAYS  
Best Selling Agent  
2004 & 2005

# OUR partners



# THE REST OF the group



## CORPORATE TRAVEL

We take away the stress of dealing with travel in-house.



[www.voyagerszambia.com](http://www.voyagerszambia.com)



## EUROPCAR ZAMBIA

Explore your way and enjoy being mobile within Zambia.



[www.europcarzambia.com](http://www.europcarzambia.com)



## AFRICAN INSURANCE BROKERS

The independent insurance broker of choice in Zambia.



[www.afinbro.com](http://www.afinbro.com)



## VRZAM

Auto spares distribution to your door anywhere in Zambia.



[www.vrzam.com](http://www.vrzam.com)



# THE REST OF the group



## ROADSIDE ASSISTANCE

Enjoy the peace of mind that we'll be there everywhere you go.



[www.vrzam.com/ra/](http://www.vrzam.com/ra/)



## VOYAGERS EVENTS

We offer party hire equipment and services for every occasion.



[www.voyagersevents.com](http://www.voyagersevents.com)



## iRENT

On a budget but need to keep moving?  
Contact us for our low-cost iRent rates.



[www.europcarzambia.com](http://www.europcarzambia.com)



## ZAMBIA DMC

King of your ground-handling requirements.



[www.zambiadm.com](http://www.zambiadm.com)

# OUR locations



## NDOLA OFFICE

17-18 Arusha Street, P.O. Box 70023,  
Ndola, Zambia

Tel: +260 (0) 212 627 800

## KITWE OFFICE

17 Enos Chomba Road,  
Kitwe, Zambia

Tel: +260 (0) 212 229 103

## LUSAKA OFFICE

The Gallery Office Park Frost Building  
4015 Lagos Road Rhodespark, Lusaka

Tel: +260 (0) 211 375 700

## SOLWEZI OFFICE

Stand 5707, off Kansanshi Road, near  
Kansanshi Main Gate, Solwezi, Zambia

Tel: +260 (0) 965 902 745

## LIVINGSTONE OFFICE

Harry Mwanga Nkumbula International  
Airport, Livingstone

Tel: +260 (0) 213 323 259

## CHINGOLA OFFICE

House 66, 14th Street, Town Centre,  
Chingola

Tel: +260 (0) 966 860 651